

Returns Policy

If you are not entirely satisfied with your Wack Bat, please contact us using the form on our website or by telephoning us ASAP so that we may help you. If you still wish to return your Wack Bat, please ensure it is secured in the original packaging and box and posted back to us at Bellamy House, 2 Winton Road, Hampshire, GU32 3HA without delay and in any event no later than 14 days from the day on which you communicate to us the cancellation of your purchase contract.

We would recommend that you return your items via registered post.

Upon receipt of your returned Wack Bat, we will process the refund as soon as possible and within 14 days of receipt of the original order back to us, provided the Bat is in saleable condition and is in its original packaging. Returns postage is at your own cost and risk.

Our returns policy does not affect your statutory rights.

If you return the Bat claiming it is defective, we will examine the bat and notify you of your refund via e-mail within a reasonable period of time. We will process the refund due to you as soon as possible and, in any case, within 30 days of our email back to you, confirming you are entitled to a refund for defective goods.